



**ADVANCED INTERNATIONAL  
FACILITIES MANAGEMENT LLC**

**First Class  
Facilities Management Services**



**Company  
Profile**

# Company Profile

Advanced International Facilities Management LLC is a subsidiary of Advanced Group, which was established in 1985. Advanced International FM is one of the leading facilities management companies with a decade of experience delivering quality services to clients. As part of group commitment to excellence, we believe in continuous improvement to enhance quality, velocity and cost effectiveness to add more values to our clients.

We provide the complete range of facilities management services under one roof. Our services are cost effective as we offer the entire service portfolio and maintain the client's facility in compliance with international standards.

## Empowering your Business through Customized Facilities Management Solutions



More than 20  
active projects



Marketplace leader  
in construction industry



30 years  
of excellence



workforce of  
400 employees



## Our Vision

Advanced International Facilities Management Constantly strive to become the first business partner to choice to diversified industries in the region.

## Our Mission

Advanced International FM consider itself to be a pathway in regulating the regions FM industry in compliance with the governments initiatives and to make a positive contribution to our society and environment. We are a standard professional organization considered to be a trademark in the FM industry providing levels of services to our business partners where excellence and commitment becomes a standard of life style.

## Our Values

- » Commitment
- » Excellence
- » Community
- » Responsivity



# Services

Our maintenance team is fully equipped with the necessary tools for helping our commercial or residential customers. We use the best techniques and methods to deliver the best maintenance services the market has to offer.



Mechanical, electrical and plumbing (MEP)



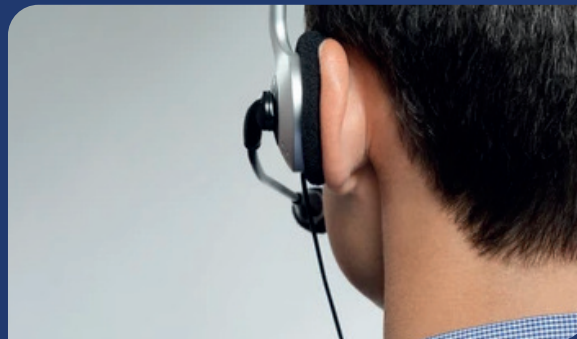
Cleaning



Annual Maintenance Contract



Sustainable Solutions



Customer Care Centre



Health, Safety & Environment

# Hard Services



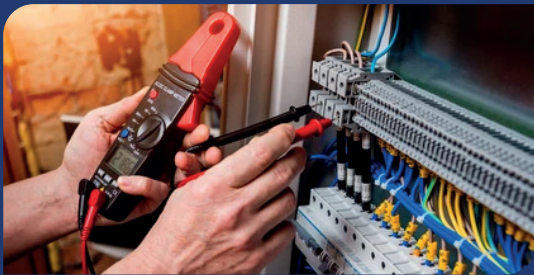
Building management system



HVAC systems



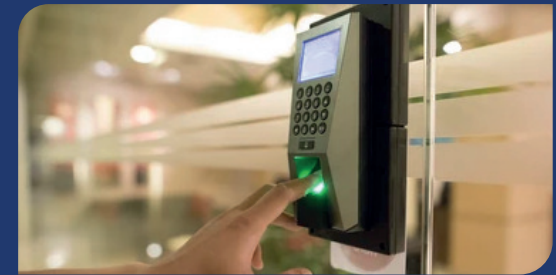
Plumbing systems



Electrical systems



Security and CCTV systems



Access control system & door barricades

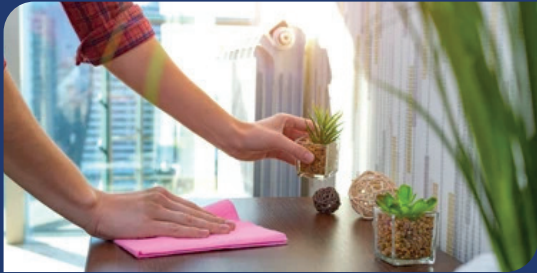


Energy management and conservation



Carpentry, masonry and painting works

# Soft Services



Routing Cleaning



International External  
Cleaning



Hospitality & Health  
Care Cleaning



Landscaping



Swimming Pool Maintenance



Office Boys/Girls



Pest Control



Beach Cleaning



Waste Management

# Our Expertise

## Training Center

We understand the quality of our people is the key for our success and to deliver the best against our commitment to clients. We have a dedicated state of the art training centre to enrich our work's skills and hence we could deploy high training multi skilled people, which maximize productivity and significant cost savings to our clients.

## Customer Care Center

Round the clock 24 hours hotline to meet the emergency as well as the general requirements of our customer through a well-managed, dedicated call centre. Each call shall be allocated on agreed timing according to a degree of urgency and shall be dealt by trained customer service representatives.

## Camp Facilities

We have large residential complex for our workers with around 8000 capacities with best in class accommodation facilities that includes catering, laundry, clinic, Wi-Fi, round the clock security services etc.

## Health, Safety and Environment

We strongly believe in "safety first" principle in everything we do and we have strict HSE policies and procedures in place. Our HSE team is committed to continuously improve HSE in all levels and create safe and robust environment to work.

## CAFM System

With CAFM system, we are ensuring service delivery is as per agreed KPIs, effective management of in-house team and contractors.



## We Believe that:

- » Our customers are our most important concern.
- » Communication, training and development are the key elements in serving our customers better.
- » Teamwork and team decisions are better than individual efforts.
- » Empowering staff and technicians develops creativity and innovation in how we work.
- » Recognizing staff and technicians builds confidence and fosters work that is valued.
- » We never compromise the quality of work with provide



## We Achieve this by:

- » Recognizing the importance of customer service excellence.
- » Working cooperatively with our staff and technicians.
- » Continuously improving our team approach.
- » Managing change in a proactive manner.
- » Appreciating our staff and technicians as a valued resource.
- » Using building maintenance company resources to make a positive impact in our community.





## Our Human Assets

Advanced International Facilities Management LLC employees and experienced and well motivated experts in the industry, engineers, foremen, skilled labor and management.

Our manpower is estimated to be over 400 skilled labors, registered with CMW. Our company has also an added manpower of 200 labors on a subcontracting level, also registered at the CMW.

At Advanced International Facilities Management LLC, we understand that the skills and capabilities of our labors are the prime moving force towards our ability to excel, to achieve a dominant leading position in the market, and to continue to serve our clients with professionalism and hard work.



# Major Clients

- » Advanced Military Maintenance Repair Overhaul Center
- » Critical Infrastructure & Coastal Protection Authority
- » Command Military Works
- » Abu Dhabi Police GHQ
- » Ministry of Public Works
- » Presidential Guard
- » Presidential Camels
- » Governmental Military Sector
- » Public Facilities Protection Authorities
- » State Leader Special Protection Directorate
- » Crown Price Court
- » Business Directorate – Head of State
- » Special Directorate of Princess Fatima Bin Mubarak
- » Special Directorate of Sheikh Sultan Bin Zayed
- » Ministry of Infrastructure & Development of UAE
- » Department of Municipal Affairs – Al Ain Municipality
- » Department of Municipal Affairs – Al Gharbiyah City Municipality
- » Private Bureau of Sheikh Hamdan Bin Zayed

مؤسسة محمد بن راشد للإسكان  
Mohammed Bin Rashid Housing Est.



بلدية دبي  
DUBAI MUNICIPALITY



EMAAR

دائرة البلديات والنقل  
DEPARTMENT OF MUNICIPALITIES  
AND TRANSPORT  
بلدية مدينة العين  
AL AIN CITY MUNICIPALITY



ديوان ولي العهد  
CROWN PRINCE COURT



المركز العسكري المتطور  
للمصانة والإصلاح والعمران  
ADVANCED MILITARY  
MAINTENANCE REPAIR  
OVERHAUL CENTER

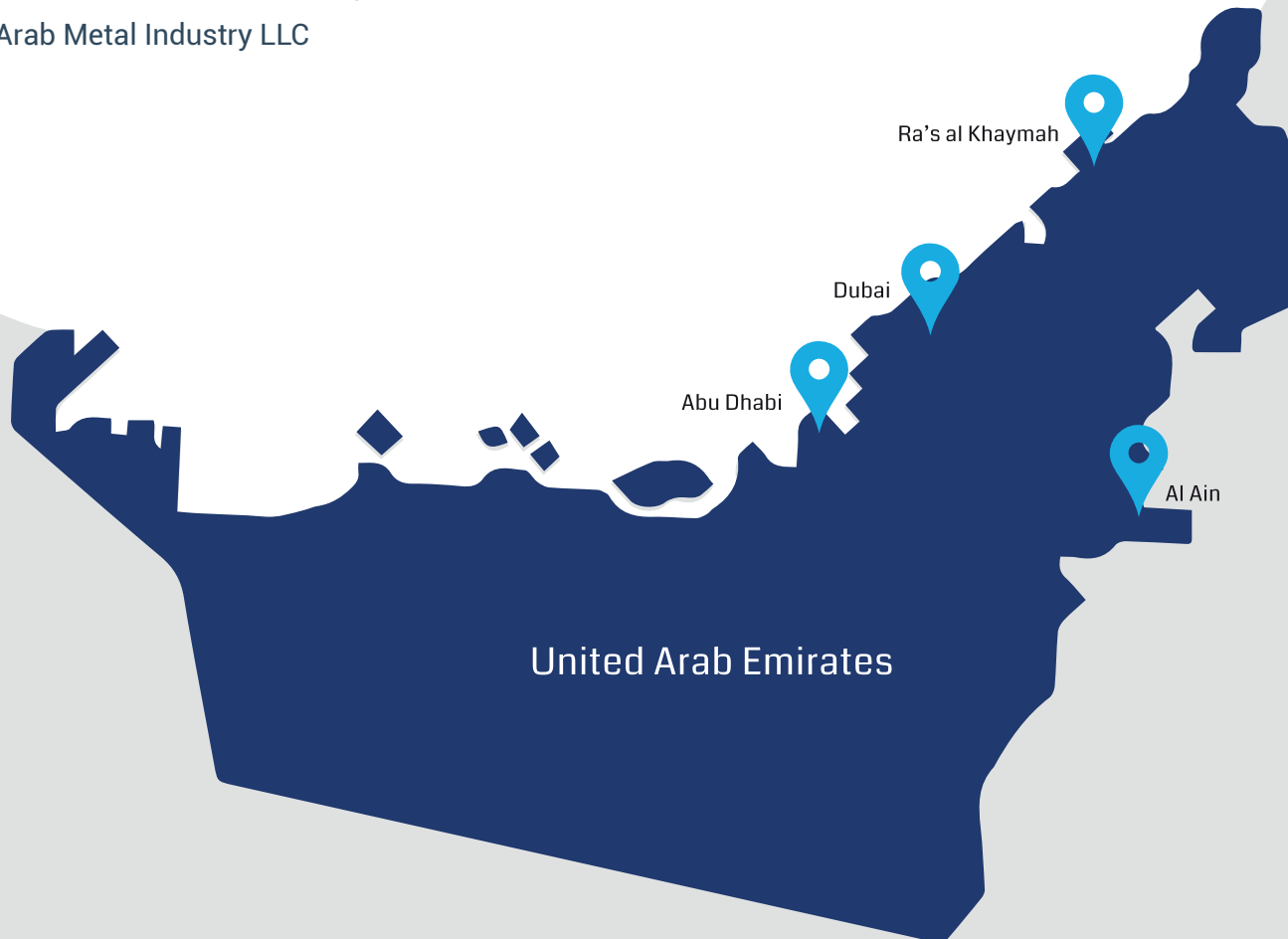


وزارة شؤون الرئاسة  
MINISTRY OF PRESIDENTIAL AFFAIRS



# Ministry of Public Works

- Arabian Contracting Advanced Co. LLC (Al Ain Branch)
- Arabian Contracting Advanced Co. LLC (Ras Al Khaimah Branch)
- Al Ahead Engineering General Contracting LLC
- United Arab Construction Co LLC
- Al Sahraa Al Handasiah Cont. LLC
- Advanced International Contracting LLC
- United Arab Metal Industry LLC





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